



We look forward to welcoming you on your Moontour adventure!

I have attached a link to our terms & conditions, and confirmation of any booking is regarded as acceptance of these terms and conditions.

<https://moontour.ie/wp-content/uploads/2015/05/Moontour-Terms-and-Conditions.pdf>

I have also included a link to our photographic policy (we follow the Irish Sport's Council Code of Ethics & Good Practice for Children's Sport). It can be viewed on page 35/36, point 4.10 of the attached document.

http://www.irishsports council.ie/Participation/Code_of_Ethics/Downloads/practice.pdf

If your school's policy differs in any way, please advise as we always prioritise the school policy over our own.

Schools should be aware that attendance at Moontour is subject to the following additional terms for school tours:

If you can please inform us of any health or social issues that we should be aware of in advance, so that we can tailor the activities to ensure everyone has a safe & enjoyable experience with us. This includes **health issues**, such as **asthma, allergies, pre-existing medical conditions** and any other relevant information. Students must bring any necessary medication (inhalers, epi-pen, insulin etc.) with them on the day. We treat all information provided to us with the utmost discretion. It is the responsibility of the school to ensure that all information has been viewed by a parent or guardian of each student and to inform us of any issues that may be relevant.

All activities are subject to change depending on the weather conditions of the day, and the head instructor will make the final decision based on his or her interpretation of the risk. An instructor may change an activity, remove a student or, in extreme cases, cancel the remaining activities where student behaviour is disruptive, disrespectful or endangering the safety of themselves or others. In the case that one or more students need to be removed from the activities, the disruptive student must be supervised by the accompanying teacher to allow the continuation of the activity for the remainder of students. Students and the school will be held responsible for any damage caused by students.

Bookings are not confirmed until receipt of €250 deposit per day by Moontour. The remainder must be paid two weeks in advance of the first activity day. Total student numbers attending must also be confirmed at this point, and the total cost is based on student numbers given at this stage, regardless of student turnout on the day. This is because we employ our team to ensure we meet best practice guidelines regarding student: instructor ratios to suit the group

size given two weeks in advance. In the event of cancellation, all fees paid are forfeited. This is because we incur the costs prior to the activity day, and cannot be recovered by Moontour. Late payments will incur an additional fee, and we add additional administration charges if we have to make contact with the school more than three times regarding late payment.