



Terms and Conditions

General terms

Places are confirmed only upon receipt of payment in full.

We endeavour to offer the best experience to all our students. Activities may be subject to change at any time, depending on weather conditions, in order to ensure the safety and enjoyment of all students.

Students must make a determined effort to speak Irish at all times. Friends may be put in separate groups to encourage them to speak Irish and make new friends.

Cancellation and booking changes

All bookings are considered final. Students can request a transfer to another course up to 45 days in advance of course start date, subject to availability.

In the event of cancellations made less than 45 days in advance of course start date, the full fee will be forfeited.

Moontour will only accept bookings for full courses, regardless if students cannot attend all days. If a student must miss one or more days, the full course fee will be charged.

Under no circumstances will there be any refund, partial or otherwise, for days missed by the student once the course has started.

Health and Safety

Parents are required to inform us of all health issues (e.g. asthma, allergies, medical conditions etc.) & issues regarding student confidence and competence in water activities prior to course starting date. Please also inform us of any learning difficulties your child may have.

Permission is granted to seek medical attention in the event of an accident.

All our staff are fully trained and Garda vetted. All our watersports instructors are qualified. They are trained in first aid and emergency rescue care. Moontour is fully insured for public liability insurance and employers' liability insurance.

We operate according to the Code of Ethics and Good Practice in Children's Sport, as set out by the Irish Sports Council. Details can be found at

http://www.irishsportsCouncil.ie/Participation/Code_of_Ethics/Code_of_Ethics_Manual/

Seán Greif is the designated children's officer, and has completed the Irish Sports Council's training for the role.

Internet usage

We use apps and tablets as an educational tool in various activities. Students will be closely supervised during these activities, however, it is the responsibility of the student to ensure that

these are only used for the purpose at hand. Viewing any unsuitable material, intentionally or unintentionally, is considered a serious breach of conduct and in severe cases, may result in dismissal of the student from the course.

Photography

Students are not permitted to use smartphones, take photographs or take video footage in the changing rooms.

Images taken during the course must not be shared online or on any social media platforms without prior consent of all parties. Moontour takes every precaution to ensure each student's privacy is respected and asks parents to be aware of their online activity.

Moontour may take photos of students during activities, in accordance with the Code of Ethics and Good Practice in children's sport. These photos may then be used for the promotion and marketing of Moontour in accordance with the code of ethics guidelines.

Bullying Policy

Moontour operates a zero tolerance policy on bullying, including cyberbullying. Please notify us immediately if you suspect any type of bullying. All information will be treated with discretion and respect as appropriate.

Moontour operates a zero tolerance policy on violence of any kind.

To ensure a positive experience for all attending Moontour courses, any student whose conduct is deemed by the course manager to be detrimental to the best interest of the course will be dismissed. No refund will be made.

Disclaimer

I accept that the activities taught in Moontour Courses are classified as Adventure Sports and therefore by their nature have an element of risk attached. I declare that my child is in good health and not suffering from any illness, injury or disability which will interfere with the activities at Moontour, or which has not been brought to the attention of the management of Moontour. I therefore accept that despite all precautions that may be taken through safety procedures, equipment, student / instructor ratios, etc. that there is an element of risk associated with adventure sports and that the staff and management of Moontour cannot be held liable for any accident which may occur during these activities which are not due to negligence.

Course attendance is subject to acceptance of terms and conditions and payment is regarded as acceptance of the terms and conditions.



The Dublin Gaeltacht Experience